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New Feature: Click-to-edit fields on tickets

2017-01-17 - Lauren Cumming - [Comments \(0\)](#) - [Product](#)

We are always looking for ways to improve your experience with Deskpro in terms of making it more user-friendly. This is why we have introduced 'Click-to-edit' fields on tickets. You can now simply click on any field in your ticket properties box, such as Workflow or Category, and edit it straight away. Click on a field, edit it and press save at the bottom to make a change. You don't have to click on the gear to make fields editable anymore which is a great time saver and makes this process a lot more effortless.

PROPERTIES		% LINKED TICKETS (3)	TASKS (0)	SLAS
Agent - Unassign <div>John Doe</div>		Team <div>None</div>		Followers - Add Me Add a follower
Labels: Add a label				
Language: English				
Which option applies?:				
What date is this for?:				
Please add your recommendations:				
Lock	Merge	Macros	Remove	Actions
REPLY NOTE				
Attach	Snippets	B I U	Text alignment icons	Table icon, Image icon, Link icon, Source code icon, Close icon