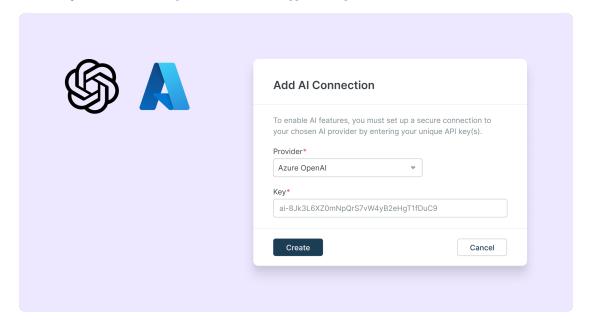


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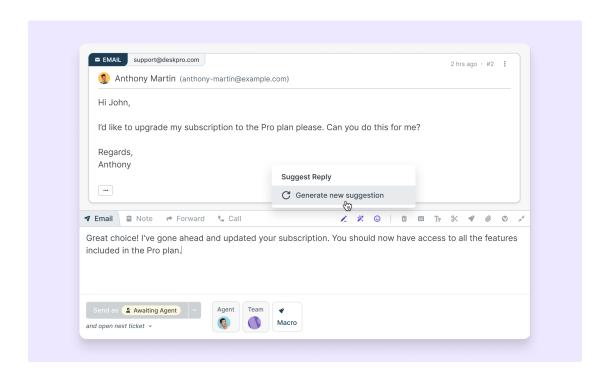
2025-04-23 - Lara Proud - Comments (0) - Product (Admin)

We believe in giving you the power to choose the AI provider that works for your business. That's why we're introducing Microsoft's Azure OpenAI as our second supported AI provider!



You can now connect Azure OpenAI to use Deskpro AI features - simply bring your Azure OpenAI API Key. This gives you control over your AI provider while benefiting from Deskpro's AI features. Whether you prioritize security, compliance, or performance, the choice is yours.

Learn how to set up your preferred AI connection in Deskpro. Then, enable your choice of Deskpro's AI features for your team.



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