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We've created a new SCIM user provisioning service to make synchronizing and managing User Profiles more efficient. SCIM automates the movement of User identity information which lets you create a seamless synchronization between Deskpro and Azure AD.

You can create a SCIM token to begin the process of painless User provisioning by following this Guide.

We have configured this to make managing User lifecycles easy on the helpdesk by automating creating and updating Users as they move within your Organization, which benefits Admins as it reduces the manual aspects of User management.