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# iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Comments (4) - Product

#### **DeskPRO for iPhone and Android**

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This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- Reply to tickets
- Change ticket properties like department, status, or agent
- $\ensuremath{\cdot}$  Ticket notifications shows you real time ticket updates
- $\ensuremath{\cdot}$  View inline images and download ticket attachments



Get the iPhone app from the App Store

# **Comments (4)**



### **Comments (4)**

#### KM Ken McKinnon

11 years ago
Is there any way you could add a search to this?
R Roshan
11 years ago
Is there a newer version that will be released ?
S Sanjay
11 years ago
Very much required, as there is no way to reach out to unlisted ticket.
Ben Henley
9 years ago
A new version with search and the ability to create new tickets is coming soon.