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Improved Documentation System

2015-03-06 - Ben Henley - [Comments \(0\)](#) - [Product](#)

We want to make sure that you can get the best out of DeskPRO, so we've improved the way we publish our manuals and other guides.

From now on, your new destination for DeskPRO documentation is manuals.deskpro.com.

DeskPRO Manuals & Guides

The image displays four separate screenshots of the DeskPRO documentation website, each tailored for a specific user role:

- I'm an Agent:** Shows the Agent interface with a 'Agent QuickStart Guide' and a 'Get the Agent Manual' button.
- I'm an Admin:** Shows the Admin interface with a 'Get the Admin Manual' button and a 'View Online' button.
- I want to make Reports:** Shows reporting tools with a 'Download PDF' button.
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Of course, we'll still be updating our [Knowledgebase](#) with useful articles that fall outside the scope of the manuals, like FAQs, troubleshooting help, and configuration examples.

Where did the Install Manual, Importer Manual and Update Manual go?

We've moved the content of those manuals into the Admin manual.

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We used to host the old PDF manuals on the Download section of our portal. Now they'll be available on manuals.deskpro.com.

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