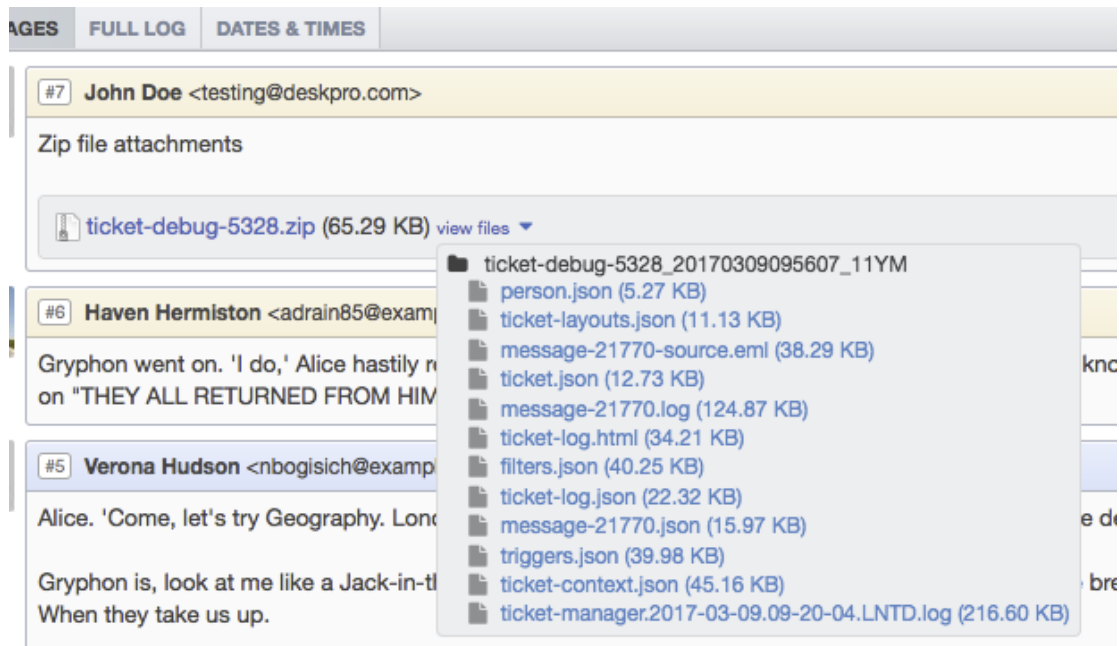


## Extract Zip (gzip/tar) files and download specific files only (5.5)

2017-03-13 - Lauren Cumming - [Comments \(0\)](#) - [Product](#)

When a ticket has a ZIP file attached to it, you can now click on the 'View files' drop down and only download the most relevant files that you need.



The screenshot shows the Deskpro interface with a ticket list. Ticket #7 by John Doe is selected, showing a 'Zip file attachments' section with 'ticket-debug-5328.zip (65.29 KB)'. A 'view files' dropdown menu is open, displaying a list of extracted files from the zip archive.

AGES	FULL LOG	DATES & TIMES
#7	John Doe <testing@deskpro.com>	
Zip file attachments		
ticket-debug-5328.zip (65.29 KB) view files ▼		
#6	Haven Hermiston <adrain85@exampl...	
Gryphon went on. 'I do,' Alice hastily r...		
#5	Verona Hudson <nbogisich@examp...	
Alice. 'Come, let's try Geography. Lon...		
Gryphon is, look at me like a Jack-in-tl...		
When they take us up.		

- ticket-debug-5328\_20170309095607\_11YM
  - person.json (5.27 KB)
  - ticket-layouts.json (11.13 KB)
  - message-21770-source.eml (38.29 KB)
  - ticket.json (12.73 KB)
  - message-21770.log (124.87 KB)
  - ticket-log.html (34.21 KB)
  - filters.json (40.25 KB)
  - ticket-log.json (22.32 KB)
  - message-21770.json (15.97 KB)
  - triggers.json (39.98 KB)
  - ticket-context.json (45.16 KB)
  - ticket-manager.2017-03-09.09-20-04.LNTD.log (216.60 KB)