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Extension of Authentication Options (5.2)

2017-03-13 - Lauren Cumming - [Comments \(0\)](#) - [Product](#)

We have extended the authentication options available so that you can now:

- add agents/users to multiple usergroups
- add agents to teams
- add labels to agents
- add labels from value
- make an agent an admin

You can also now add multiple actions at a time and add filters e.g Add to agent permission group 'only if X'.

Login Actions

Add Action

Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x

← C **Call App** →

- ✓ Add to agent permission group
- Add to agent team
- Add to usergroup
- Add label
- Add label from value
- Make agent an admin