DeskPRO Build #427 Released

2015-10-30 - Security Test - [Comments (0)](#) - [Deskpro Releases](#)

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #427.

The following is an automatically generated list of changes in this release:

- FIX: In some configurations, creating a new ticket from the agent interface might clear custom user fields from the users profile

This update has been rolled out to Cloud helpdesks.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.