



[News](#) > [Deskpro Releases](#) > [DeskPRO Build #290 Released](#)

## DeskPRO Build #290 Released

2013-08-27 - Chris Padfield - [Comments \(0\)](#) - [Deskpro Releases](#)

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #290.

The following is an automatically generated list of changes in this release:

- FIX Grouping in twitter section
- FIX Ticket print view
- FIX Regression causing ctrl+o keyboard shortcut (opens reply-as menu) to stop working
- FIX Agents without permission to change their profile pic could still change it from the user portal

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.