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To quickly start using your helpdesk, follow the <u>Getting Started article series</u>. This will show you how to get your helpdesk ready for use quickly.

To understand how the agent interface works, see the <u>Agent Quick Start Guide</u>.

## More information

You can find more comprehensive documentation on how to use Deskpro with the following resources:

- Admin Guide
- Agent Guide
- <u>Reports Guide</u>
- Developer Guide
- System Administrator Guide (for On-Premise users)

For FAQs, troubleshooting, and "How-To" guides, search our <u>Knowledgebase</u>.