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## QR Code for Mobile App

Emily Booth - 2018-12-10 - [Comments \(0\)](#) - [Using Deskpro](#)

If you need to find your QR code in order to access the Deskpro Mobile app, then you can find this in your agent preferences:



When you open your preferences, you will see your QR code when you scroll down, along with a refresh button. This QR code will grant you access to your mobile app, but if you experience any difficulty please email us at [support@deskpro.com](mailto:support@deskpro.com)