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How do I install the chat widget in Shopify?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

- 1. Login to your Shopify account.
- 2. Proceed to the Shopify admin interface
- 3. Find "Online Store" in the left hand side navigation menu. Click this.



4. Select "Themes" from the menu.



5. Click the "Customize Theme" button.



6. Use the "Edit HTML/CSS" menu option.



7. In the filesystem tree find the **"Layout"** directory and select your layout.



8. Copy the code snippet from Deskpro under Admin > Chat > Site Widget & Chat.

| Add widget & chat to your site Get instructions and help on how to add the widget to your website | / | |
|--|---|--|
| Embed code DESKPRO_WIDGET_LOADER::BEGIN <script type="text/javascript"></script> | | |

9. Paste this before "</head>"