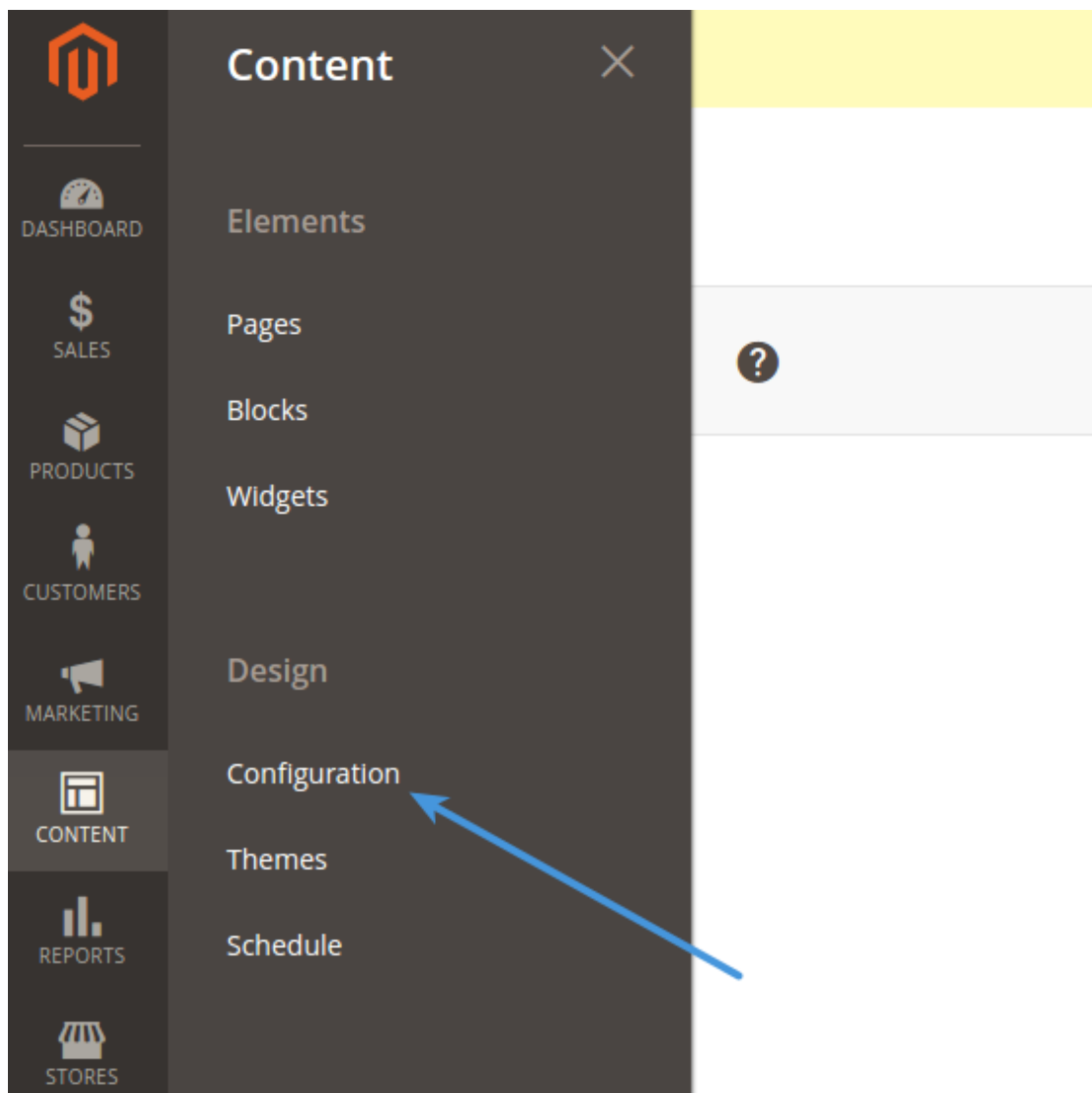


## How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - [Comments \(0\)](#) - [Using Deskpro](#)

1. Sign into your Magento account as an administrator.
2. Head to the **"Content"** section on the left hand side navigation menu. Then click on **"Configuration"**.



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click **"Edit Link"**.



 admin

Copyright © 2016 Magento Commerce Inc. All rights reserved. **Magento ver. 2.1.1**  
[Report Bugs](#)

Add widget & chat to your site

Get instructions and help on how to add the widget to your website

Embed code

<!--DESKPRO\_WIDGET\_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO\_WID

COPY

Manually installing the widget

Install widget in a CMS

Other Settings

HTML Head

Favicon Icon

Allowed file types:ico, png, gif, jpg, jpeg, apng, svg. Not all browsers support all these formats!

Default Title

Title Prefix

Title Suffix

Default Description

Default Keywords

Scripts and Style Sheets

Use Default Value

This will be included before head closing tag in page HTML.

6. Don't forget to refresh your caches (Magento will remind you about that!)