



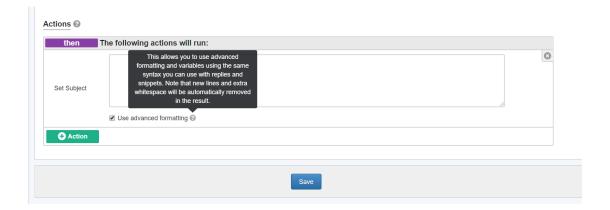
 $\underline{Help\ Centre} > \underline{Community} > \underline{Feature\ Request} > \underline{Using\ Variables\ in\ ticket\ triggers\ to\ add\ notes\ and\ replies}$

Using Variables in ticket triggers to add notes and replies Collecting Feedback

• HP Humberto Pomales

• Forum name: #Feature Request

Currently when setting a subject line you can use advanced formatting and ticket variables:



It would be great if you could use this feature in Agent notes and replies as well.