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## Ticket Details in User replies emails Archived

- P PHPLicengine
- **Forum name:** #Feature Request

Adding ticket info in user replies, both autoresponders and ticket replies to users. Like:  
Ticket ID: xxx  
Department: Support  
Priority: Low  
Status: Awaiting User  
Have you seen the ticket replies of Kayako how it contains ticket details? I mean the same for DeskPro