



<u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Show ticket Status in Notification Area</u>

Show ticket Status in Notification Area Collecting Feedback

• JG Jeroen Geilman

• Forum name: #Feature Request

I often get Agent Notifications in the browser about tickets that have been Resolved; this is not visible by just looking at the notification, however.

I suspect the Notifications are not updated after having been logged.

Would it be possible to add the Ticket Status to the Notification, and to update this in real time?