



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Show device that user is using for Live Chat \(e.g. mobile, tablet, desktop\)](#)

## **Show device that user is using for Live Chat (e.g. mobile, tablet, desktop) Planning**

- C Chad
- **Forum name:** #Feature Request

It would be a really useful addition to live chat if there was a way of determining if the user is using a mobile device or a desktop computer.