



[Help Centre](#) > [Community](#) > [Suggestion](#) > [Setting a default status when a note is added.](#)

Setting a default status when a note is added. Collecting Feedback

- Barry
- **Forum name:** #Suggestion

Currently in the ticket defaults you can set a default status for when you're sending a reply.

It would be helpful if you could set a default for a note as well (usually when adding a note you'd want the status to be awaiting agent for agent visibility).