



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Restrict knowledgebase categories queried when submitting tickets](#)

Restrict knowledgebase categories queried when submitting tickets

Collecting Feedback

- F Francis
- **Forum name:** #Feature Request

When using embedded forms / popups on websites it should be possible to restrict the knowledgebase categories that are queried when users submit tickets. That way only articles relevant to the website / area of the site are shown.