



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Restrict agent permissions to Knowledgebase \(KB\)](#)

Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

- JW James Warner
- **Forum name:** #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

Comment (1)

Matt Rowell

4 years ago

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.