Deskpro

Help Centre > Community > Feature Request > restrict agent ability to change notification settings in permissions

restrict agent ability to change notification settings in permissions Finished

- Amanda
- **Forum name:** #Feature Request

We are concerned about agents receiving confidential information in their personal email inboxes.

 We would like the ability to restrict an agent's ability to change their own email notification settings within the permissions control.

 Thanks!

Comment (1)

Chris Padfield

9 years ago

This is a current feature. Upgrade to the latest version to see it.