



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Resend Message Option](#)

Resend Message Option Under Review

- CB Chris Booth
- **Forum name:** #Feature Request

By default we don't have "Email User" enabled Sometimes an agent will add a message to a ticket but forgot to tick "Email User". It would be great to have an option on the cog icon to re-send the update to the user.