



<u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Public tasks should be visible only in the ticket scope</u>

Public tasks should be visible only in the ticket scope Collecting Feedback

• CM Christian Mattart

• Forum name: #Feature Request

Public tasks linked to a ticket are visible to all agents. It would be great if they were visible only in the ticket scope. $\$ /> $\$ /> $\$ /> $\$ /> Or perhaps a $\$ ticket scope $\$ visibility status should be added alongside public and private.