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## Personalise chat ringtone for agents Collecting Feedback

- AN An Nguyen
- **Forum name:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

### Comments (4)

GM **Gabriel Muscat Mills**

4 years ago

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

J **Jelena**

2 years ago

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, thanks!

AB **Ante Bustruc**

2 years ago

Yes, please change that, into something less shocking or personalized

AB **Ante Bustruc**

2 years ago

Yes, I agree with the comments. We need something less shocking or personalized