



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Organization Managers should not be cc'd on their own tickets](#)

Organization Managers should not be cc'd on their own tickets Collecting Feedback

- Marion Abramo
- **Forum name:** #Feature Request

Managers should only be cc'd on other users in their organization only if they have set the setting to be cc'd on user tickets. They should not be cc'd on their own tickets.