



[Help Centre](#) > [Community](#) > [Bug Report](#) > [Only the pictures of members of a chat department should be used on the proactive chat box](#)

Only the pictures of members of a chat department should be used on the proactive chat box
Under Review

- Christian Mattart
- **Forum name:** #Bug Report

At the moment, the pictures look to be selected randomly across agents connected to the agent interface. But not only across members of chat departments.