Deskpro

On hold in reporting Collecting Feedback

- DB Danny Batenburg
- **Forum name:** #Feature Request

We would like to see the option to generate a report for on hold tickets to be able to see how long a ticket has been on hold. This can be valuable information when the status is used in a way where a 3rd party needs to provide the answer for a ticket.

 Please let me know if something is unclear.