



[Help Centre](#) > [Community](#) > [Bug Report](#) > [Name adding](#)

Name adding Under Review

- Philipp Bartsch
- **Forum name:** #Bug Report

If I add a new ticket and I switch back and forth between message and note for every switch to note my name is added to the note and it piles up. To me it seems that for a manually added new ticket only half of the signature is deleted (as if it stops after the first `</p>`). For an user-created ticket the complete signature is deleted. This is my personal signature:  
`<br /> <br /> <p class="dp-signature-start">Best regards,</p><br /> <br /> <p>Philipp<br></p>`