



 $\underline{Help\ Centre} > \underline{Community} > \underline{Feature\ Request} > \underline{Move\ Messages\ to\ Other\ Tickets}$

Move Messages to Other Tickets Collecting Feedback

• KS Kris van der Starren

• Forum name: #Feature Request

Having the ability to split and forward messages is fantastic. It would be great if we also had the ability to move messages from one ticket to another – for times when clients accidentally add messages to the wrong ticket. See attached screenshot for additional details.