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Microsoft Teams Integration Collecting Feedback

- Harrison Hudson
- **Forum name:** #Feature Request

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the ecosystem. I hope this is in the pipeline.

Comments (7)

Jason Voice

6 years ago

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can we have Deskpro integrated?

Michel Strøm Tandrup

6 years ago

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with the Slack app.

James

5 years ago

We are set to move to Teams in the near future as well, I'd love to see this feature.

Jonas Plouffe

4 years ago

We actively use Teams organization wide. Some form of Teams integration would be fantastic.

Casper

4 years ago

Add me tree. Would like to see the Microsoft Teams integration.

Gerald Buechter

1 year ago

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do with Teams, maybe in DeskPro now or DeskPro Horizon.

Vivek

1 year ago

We use teams to schedule meeting with customers. Would be nice to have this option for a

ticket