



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Message ordering in split interface to match message ordering in ticket interface](#)

## **Message ordering in split interface to match message ordering in ticket interface Collecting Feedback**

- TD Thomas Dakan
- **Forum name:** #Feature Request

It would be nice if the order of the messages in the split ticket interface matched the ordering setting for the ticket form itself. In other words, we have the option to order ticket messages with the newest at the top. But the split messages interface displays the newest at the bottom.