



 $\underline{Help\ Centre} > \underline{Community} > \underline{Feature\ Request} > \underline{Logging\ tickets\ without\ an\ email\ address}$

Logging tickets without an email address Finished

• YC Yannick CHAN

• Forum name: #Feature Request

We often raise tickets from calls where we do not have a user's email address.

We would find it useful in this instance if we could create tickets without the requirement of the email.