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## Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

0 selected							
Subject	User	Department	Agent	Agent Team			
<input type="checkbox"/> #170 Placemata voluptatem et nulla suscipit	Danika Ruedrich	Sales	John Doe	No Team	<span>Waiting Agent 2</span>		
<input type="checkbox"/> #169 Deserunt et cum	Alice Duvigne	Regulation and Control of Malignant Creatures > Control	John Doe	No Team	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #174 Molestas unde sed	Maurit Kautler	Regulation and Control of Malignant Creatures > Regulation	John Doe	No Team	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #163 Sequi quae qui est	Daniela Quizon	Sales	John Doe	No Team	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #164 Praesentibus hendit ut velit amet	Sancho Swift	Regulation and Control of Malignant Creatures > Regulation	John Doe	Level 1	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #166 Teneat, namque... Namque Duvigne	John Klot	Regulation and Control of Malignant Creatures > Control	John Doe	Support	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #168 Praesentibus unde repudiata suscipit	Alexandra Thiel	Support	John Doe	Support	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #165 Sed est exortationem quoniam	Isac Hupert	Regulation and Control of Malignant Creatures > Regulation	John Doe	Support	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #161 Ut qui voluptatem	Dorion Price	Widgets	John Doe	Level 2	<span>Waiting Agent 4</span>		
<input type="checkbox"/> #160 Teneat et sed tunc unde teneat back unde et teneat	Isaac Doe	Sales	John Doe	No Team	<span>Waiting Agent 14</span>		
<input type="checkbox"/> #171 Molestas tempore perferendo quae tempore	Hector Chickadee	Regulation and Control of Malignant Creatures > Control	John Doe	Support	<span>Waiting Agent 4</span>		
<input type="checkbox"/> #162 VERY short remarks, and she thought it was	Joe Klot	Support	John Doe	No Team	<span>Waiting Agent 3</span>		
<input type="checkbox"/> #167 Sedem sequente et modi voluptatem unde	Wayne Carroll	Sales	John Doe	Level 1	<span>Waiting Agent 2</span>		
<input type="checkbox"/> #169 Aut et teneat et teneat in teneat, teneat, teneat	John Klot	Widgets	John Doe	Support	<span>Waiting Agent 14</span>		
<input type="checkbox"/> #165 Ut sed teneat teneat unde	Coleman Klot	Sales	John Doe	No Team	<span>Waiting Agent 4</span>		
<input type="checkbox"/> #160 Laborum molestias tempore et teneat	Margit Klot	Sales	John Doe	No Team	<span>Waiting Agent 4</span>		

## Comment (1)

**Lara Proud**

2 years ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!