



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Limit total number of tickets assigned to an agent](#)

## **Limit total number of tickets assigned to an agent Collecting Feedback**

- t thiago
- **Forum name:** #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.