



<u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Limit total number of tickets assigned to an</u> agent

Limit total number of tickets assigned to an agent Collecting Feedback

• thiago

• Forum name: #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.