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Integration of Jira App with Multiple Jira Instances\ Servers Collecting Feedback

- T Tain
- **Forum name:** #Feature Request

We have a requirement to integrate Jira App with multiple Jira Instances\ Servers. At our IT infrastructure, integrating more agents from different departments in our current Deskpro setup brought this requirement, were a group of users from a specific department require to create a jira ticket on their current Jira server\instance from a Deskpro ticket.

Apart from the currently connected onpremise Jira instance, we have a cloud based and another onpremise Jira instance currently in use by different internal operations departments . Would it be possible for the JIRA app to support multiple JIRA instances?