



[Help Centre](#) > [Community](#) > [Bug Report](#) > [In Ticket's, in Awaiting Agent, Unassigned never shows a count of Unassigned tickets](#)

In Ticket's, in Awaiting Agent, Unassigned never shows a count of Unassigned tickets
Collecting Feedback

- Marion Abramo
- **Forum name:** #Bug Report

While getting 5 new agents up to speed all looked at the unassigned in this section and didn't find the sample ticket I made for them.