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Improved anti-spam tools Collecting Feedback

- CP Carl Partridge
- **Forum name:** #Feature Request

We've noticed an amount of spam coming through to our DeskPro account.

We wondered if you had plans in your roadmap to better deal with spam, both:

1. Automatically: e.g. more aggressive filtering and heuristics.
2. Per-sender: e.g. better tools for us to block particular senders.

It would be good to understand your plans here.