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I would like to be able to order the Ticket Filter on group selected Finished

- Tommy Jackson
- **Forum name:** #Feature Request

When looking at "My Tickets" view and ordering by urgency, grouped by person, I have a bubble for each person showing how many tickets they have. This is a great way to see what's out there for who. However, there appears to be no order to the bubbles. It would be handy if they were in alphabetical order , either first or last name.

Comment (1)

Paul Davies

6 years ago

Hi Tommy. This is possible in Deskpro with the filters for Alphabetical. Best, Paul