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I would like to be able to order the Ticket Filter on group selected Finished

- Tommy Jackson
- Forum name: #Feature Request

When looking at "My Tickets" view and ordering by urgency, grouped by person, I have a bubble for each person showing how many tickets they have. This is a great way to see what's out there for who. However, there appears to be no order to the bubbles. It would be handy if they were in alphabetical order, either first or last name.

Comment (1)

Paul Davies

7 years ago

Hi Tommy. This is possible in Deskpro with the filters for Alphabetical. Best, Paul