



<u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Hot comment or warning about user or organization</u>

Hot comment or warning about user or organization Collecting Feedback

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- Forum name: #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.