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Give agent permission to edit values of a specific field Report

• K Koen

• Forum name: #Feature Request

We provide online courses and require our users to select the course which they have a question about. I would like to give a specific agent the (admin) permissions to edit the values of a specific field. They would have access to the admin area but only be allowed to add/edit/remove values for this given field, and not to make any other changes.

This way, we can delegate the responsibility to keep list values up to date with our course/product catalogue

Comment (1)

JM John Monkhouse

1 year ago

I have the same request.