



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Feedback request sent even if it was collected on close](#)

## **Feedback request sent even if it was collected on close Collecting Feedback**

- YA Yuriy Andamasov
- **Forum name:** #Feature Request

If you close a ticket and provide feedback immediately, you will receive an email with a feedback request. No additional emails should be sent.