



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Extend the allowed Helpdesk 'reset' time beyond 90 days \(to unlimited\)](#)

## **Extend the allowed Helpdesk 'reset' time beyond 90 days (to unlimited) Collecting Feedback**

- Paul Davies
- **Forum name:** #Feature Request

Ability to wipe / reset the helpdesk at any point in time; as currently there is a cut-off point of 90 days for resetting / wiping a helpdesk.