



<u>Help Centre</u> > <u>Community</u> > <u>Feature Request</u> > <u>Enable smart-parsing of emails forwarded into the helpdesk by</u> users

## Enable smart-parsing of emails forwarded into the helpdesk by users Collecting Feedback

- OO OJ Olegario
- Forum name: #Feature Request

We would like this option to be availble for non agents as well:

