



 $\underline{Help\ Centre} > \underline{Community} > \underline{Feature\ Request} > \underline{Email\ confirmation\ receipt}$

Email confirmation receipt Collecting Feedback

• GM Grigory Murashov

• Forum name: #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

Comments (2)

AA **Amy Acheson**2 years ago
I love this idea! **Gregory Gleinig**10 months ago
This would be helpful