



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Email confirmation receipt](#)

Email confirmation receipt Collecting Feedback

- GM Grigory Murashov
- **Forum name:** #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

Comments (2)

AA **Amy Acheson**

3 years ago

I love this idea!

Gregory Gleinig

1 year ago

This would be helpful