



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Display status and assigned agent in the ticket list on when using the mobile app](#)

## **Display status and assigned agent in the ticket list on when using the mobile app Collecting Feedback**

- TT Test Ticket
- **Forum name:** #Feature Request

I feel that knowing the current assigned agent and the current status the ticket is in directly from the ticket list view without having to open the ticket and then click properties would be of good design.