



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Display all open tickets for organization](#)

## Display all open tickets for organization Under Review

- Eric VanTol
- **Forum name:** #Feature Request

If the user is assigned to an organization, it would be helpful if during the ticket opening process, that all currently open tickets for that organization and user are listed so as to prevent duplicate tickets from being opened.

### Comment (1)

C Christian

5 years ago

This would mitigate the creation of duplicate tickets within the same organization.