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Delegate the maintenance of Knowledgebase articles to non-Agents Collecting Feedback

• BA Ben A.

• Forum name: #Feature Request

It would be useful if the maintenance of Knowledgebase articles could be delegated to subject-matter experts in the wider business, who aren \$#039; t necessarily Agents themselves. Scope could be restricted to \$quot; edit only \$quot; rather than creation/deletion of articles.