



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Copy of email via trigger should be included in the relevant ticket](#)

Copy of email via trigger should be included in the relevant ticket Collecting Feedback

- Steve, Lam Hang
- **Forum name:** #Feature Request

When an email is sent to the user as part of a trigger, we would like a copy of that email to be included in the ticket which prompted the trigger to run.