



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Copy fields from Grid view without Opening ticket](#)

## Copy fields from Grid view without Opening ticket Report

- NO Nicole Ojeda
- **Forum name:** #Feature Request

The Grid can provide an overview of multiple fields on several tickets at once. It would be useful to be able to copy a field from the grid without opening the ticket.

Currently, opening a ticket is a single-click on the grid which means the ticket opens before the user has a chance to copy anything.