



[Help Centre](#) > [Community](#) > [Feature Request](#) > [Chat full log](#)

Chat full log Collecting Feedback

- JJ Jessica Johnson
- **Forum name:** #Feature Request

It would be useful to have a chat full log similar to the ticket full log tab in the ticket history, where agents can see a record of everything that has happened related to a particular live chat e.g. changes to the assignee, times of the replies, etc.